

HerCommunity C.I.C.

Online Safety Statement

A public website statement for safe digital contact, remote support and online wellbeing

Statement type	Website / Public Statement
Version	1.0
Approved by	Director(s) of HerCommunity C.I.C.
Review frequency	Annually
Organisation	HerCommunity C.I.C.

Online Safety Statement

At HerCommunity C.I.C., the safety and wellbeing of girls and young women is our highest priority. We recognise that digital spaces can provide valuable opportunities for connection, learning and support, but they can also present risks. We are committed to creating safe, respectful and age-appropriate online environments for everyone who engages with our services.

Our Commitment

Where support is delivered remotely or online, HerCommunity C.I.C. will use appropriate platforms, explain expectations clearly, protect confidentiality and ensure participants know how to raise concerns. Additional consideration will be given to consent, privacy, safe environments, emergency contacts and safeguarding procedures during remote sessions.

- Provide safe and appropriate online spaces for communication and support.
- Protect the privacy and confidentiality of participants.
- Promote positive, respectful and responsible online behaviour.
- Encourage digital wellbeing and healthy online boundaries.
- Recognise and respond appropriately to safeguarding concerns that arise online.
- Support young people to understand how to stay safe when using technology and social media.

Expectations for Participants

We ask all participants to help keep online spaces safe and respectful.

- Treat others with respect and kindness online.
- Keep personal information safe.
- Avoid sharing inappropriate, harmful or offensive content.
- Report any concerns, worries or upsetting online experiences to a trusted adult or member of staff.
- Respect the privacy and confidentiality of others.

Remote Support Sessions

Where online support is provided, HerCommunity C.I.C. will take reasonable steps to ensure sessions are delivered safely and appropriately.

- Approved platforms will be used.
- Sessions will not be recorded without clear consent.
- Confidentiality and safeguarding expectations will be discussed.
- Appropriate emergency and safeguarding procedures will be followed where concerns arise.
- Participants will be encouraged to access sessions from a safe and private space where possible.

Reporting Concerns

Any online safety or safeguarding concerns will be taken seriously and managed in line with our Safeguarding Policy. If a participant is at immediate risk of harm, appropriate safeguarding action will be taken, including contact with emergency services or statutory safeguarding agencies where necessary.

Contact Us

Email	hercommunitywellbeing@outlook.com
Telephone	07309090307
In writing	Her Community C.I.C., 17 Croft Lane, Wolverhampton, WV10 8RG

Website placement note: This statement can sit under Policies & Safeguarding alongside the Safeguarding Policy, Privacy Notice, Complaints Policy and Equality, Diversity & Inclusion Policy.

Review

This statement will be reviewed annually, or sooner if there are changes in online delivery, safeguarding guidance, legislation, organisational practice or learning from feedback.